# OEM L2 : T2: Events Stuck in Staging

KB0040132



66 views

**Goal :**Push Evens from EventStage table

Cause : Events Stuck in EventStage table and not being processed

**Fix :**

**You may see sometimes the events are stuck in the EventStage table and are not being processed. Below are few reasons why the events will be stuck in staging and how to resolve this.**

**1) Events stuck as prior events are not received.**

Ans) The events can be stuck in the eventstage as the prior events have not been received. In that case we may have to request the concerned team t2pod/controls to resend the prior events.

For example, a 2700 event will not be picked up from staging when the 2450 event is not received. We may have to request the t2pod to send the 2450 in order to process the 2700.

**2) Events stuck as the prior events are invalid.**

Ans) In some cases the events will be held up in staging as the prior events are Invalid. In that case we may have to correct/resubmit the invalid events to push the events stuck in eventstage.

**3) If the events are not stuck due to the above two reasons then we may have to follow the below steps to push them from staging.**

**Connect to OEMP1SQLCOR server**

use COATRANSACTION

**step a**: Get the control number of the event stuck in staging

Select controlnumber from eventstage(nolock) where beginningcoaid = <coaid>

**step b**: Use the controlnumber from above query to get the EventLookupId to be used in the below query.

select \* from EventLookUp(nolock) where ControlNumber = <controlnumber>

**step c**: Use the EventLookupId from above query in the below query.

Select \* from EventLookUpProcess(nolock) where EventLookupId = <EventLookupId>

This will return 3 records with EventProcessId 7,8 and 9 values. Check the EventProcessStatusId for the EventProcessId in(8,9).

**1) If the EventProcessStatusId =**90 then it means that the Event was picked up but not yet processed.In that case we need to reset the status to 99 which is Initialise the process to pick up the event again.

**2) If the EventProcessStatusId =**99, then that shows that the event was not picked up for process. In that case we need to investigate the TVMainForCoa proc to find out why the events are not being picked.